HILL COUNTRY
BIBLE CHURCH

JOB DESCRIPTION	**TECHNOLOGIES DIRECTOR**
Job Classification: Full Time; Exempt	Date: February 2023

SUMMARY

Responsible for the identification, integration, and effectiveness of technologies needed to support Hill Country Bible Church and Hill Country Christian School of Austin (HCCSA). This person will manage our shared Tech Support contractor, currently Live Oak, provide technology expertise and recommendations for meaningful innovations and improved capabilities, manage buildouts and remodels, provide hard equipment (like TV's) on all locations/venues, and provide and develop cloud/big data capabilities, infrastructure, and back-end integration for all Worship, Production, and Communication Technologies.

OUTCOMES AND RESULTS – SUCCESS IN THIS POSITION WILL RESULT IN:

1. Ministries have the technologies they require to saturate greater Austin with the love of Jesus
   a. The infrastructure for technologies (hard wiring and equipment), production needs, cloud storage, applications (Microsoft, Microsoft Teams, One Drive, Zoom), church management system (Touch Point), etc. supports and enables uninterrupted and effective ministry to people on weekends and throughout the week
   b. A high bandwidth, low latency network supports online education for people and real time sermon streaming across all locations of Hill Country
   c. File, print, telephone, text, copy, and resource archive services that facilitate natural collaboration to resource people and impact the kingdom
2. HCCSA has the core infrastructure it needs to grow and utilize the online and surveillance resources required for a first-class education experience in a safe and secure environment
3. A community of lay leaders (who desire to apply their industry expertise to help support these outcomes) are recruited and empowered to serve on a technology leadership team
4. A cost-based model for IT that minimizes asset ownership, is linearly scalable and clearly associates cost to value

MAJOR RESPONSIBILITIES AND ACTIVITIES:

1. Responsible for the integration and effectiveness of all technologies required to support the ministries of Hill Country and HCCSA. See Summary (above)
2. Work closely and collaboratively with Executives and church-wide Ministries (Worship, Communications, Production, Generations, HCCSA, and others) to understand and provide the best technological framework and solutions; engage in short and long-term planning to fully integrate and support the technical needs of a vibrant church in a technologically savvy community and ever-changing technical environment
3. Provide tech insights, designs, and contract management to identify and integrate equipment and IT needs to support new facilities and building projects
4. Support and enhance the technical requirements for our Church Management System, Cloud Storage, and other systems to meet the current and future needs of the church, work closely with the Database Application Manager
5. Provide effective technologies, equipment, resourcing, and support to all rooms and gathering spaces across locations; responsible to have TV's and projection at all locations to support the messaging requirements of our comms team
6. Responsible to recruit, cultivate, and empower a community of lay leaders who can work together to prayerfully seek the key strategic priorities for our IT investments, own projects, and leverage the team's experience and expertise as an IT governance body; prioritize, value, and lead with a Eph. 4 model of ministry (equip people) to serve
7. Own vendor relationships to minimize asset ownership and maximize cloud-based services; align and scale resources
8. Serve as a contributing member of our overall staff team; understand, engage, and personally own Church Goals: Disciple Making, Gospel Saturation (personal evangelism through a BLESS approach), Leadership Development (Eph. 4 model that identifies, equips, and unleashes leaders), and Growth and Impact

CANDIDATE MUST HAVES:

1. Minimum of 7 years' high-level IT Management experience; preference for BS or MS in a relevant field
2. Problem solver, able to work well across an organization (all levels of technical capabilities) to understand and provide effective solutions that scale for growth and align to vision/mission; customer-service mindset
3. At least 5 years of active engagement in the local church (framework for ministry and working with volunteers)
4. Sees themselves as an owner of the mission, vision, and values of Hill Country Bible Church
5. Theologically aligns with our core beliefs and becomes a church member within 3 months of hire
6. Available to serve Sundays, Easter/Christmas Eve, and occasional evenings; ability to physically walk large campuses and to lift and carry up to 25lbs

CULTURE AND CLIMATE:

1. Position reports to Executive Director of Enablement; manages the IT outsourcer (currently Live Oak) and Database Application Manager; works closely with HCCSA and collaboratively across all ministries of Hill Country
2. Staff culture is goal-oriented, collaborative, and celebrates life change, priority of discipleship and personal evangelism
3. Core Values: Responding to God's Word, Engaging Generations, Celebrating Life Change, Thinking Beyond Ourselves, Loving our Neighbors