

JOB DESCRIPTION

SENIOR DIRECTOR OF PEOPLE AND RELATIONS

Job Classification: Full Time, Exempt, Senior Leadership

Date: May 2023

SUMMARY

The person in this role is strategic and relational to serve as "Head of People/Chief HR" – owning the employee experience, talent acquisition, development, and retention strategies. They will work with our executives to guide the training and development of staff, enhance performance management, build a flourishing leadership pipeline, and foster strong relational health across the organization – as "each of us, together... saturate Greater Austin with the love of Jesus."

OUTCOMES - SUCCESS IN THIS POSITION WILL RESULT IN:

- 1. There is high employee engagement and retention; our best resources are focused on our top priority of people
- 2. The staff of Hill Country unite around our mission, vison, and values, they are growing professionally, and thriving by BLESSing, discipling, and developing leaders
- 3. A strong pipeline of current and future leaders step into all God has for them; Hill Country can hire and promote from within our staff and congregation; there is continuous development and launching of kingdom influencers across all sectors as people are shepherded well and provided opportunities to step into their Masterpiece Mission
- 4. Decisions, processes, and strategies align with our mission, vison, and values, and scale to growth and impact in our congregation and community this includes all people functions:
 - a. People and Performance Management; Talent Acquisition, Retention, Evaluation, and Recognition
 - b. Staff Development, Management, and Leadership Training (specialized and ongoing)
 - c. Cultural Health; Compensation and Benefits; Care and Compliance for People and Relations
 - d. Prioritization of Church goals and Strategic pillars

MAJOR RESPONSIBILITIES AND ACTIVITIES (WHAT YOU WILL DO):

- Understand, engage, and personally own our Core Values (listed below under "Culture") and Church Goals to Reproduce Disciples (Fully Formed Followers), Gospel Saturation (personal evangelism/BLESS), Leadership Development (identify, equip, and unleash leaders with an Eph. 4 mind-set), and Growth and Impact.
- 2. Work with strategic stakeholders (Executives, Senior and Lead Directors, Staff Chaplain, HR/Staffing, etc.) to set and execute the long-term vision for all people functions consistently improve our effectiveness, relational health, and the employee experience to help us achieve our vision to be a movement of changed lives
- 3. Ensure best practices along with compliance for equal employment opportunity laws, benefits, payroll, Job Descriptions, promotion, recognition, etc.
- 4. Own the overall recruiting and staffing strategies as you lead and direct your teams, so we are recruiting and retaining the best employees and effectively stewarding our number one resource; people
- 5. Build scalable professional development and training opportunities; provide pathways for growth and advancement, coach and lead our teams and supervisors to manage people in an integrated, thoughtful, and consistent manner
- 6. Responsible for healthy rhythms for staff community and alignment across the organization this includes Unite (weekly staff meetings), Pipeline (Leadership Training), Celebration Events, Staff-Wide Training, etc.
- 7. Develop key metrics to measure employee joy, engagement, performance, and retention; lead your teams to execute a clear Ministry Purpose and Plan (MPP)
- 8. Work collaboratively across locations and ministries to develop and execute a robust leadership pipeline; improve the collection and response to data to shepherd people and help them take next steps in their Masterpiece Mission

CANDIDATE MUST HAVES (WHAT YOU'LL NEED):

- 1. 10+ years Leadership Experience in a high-growth people environment (preference for Head of People, Chief HR, or Senior or Executive Leadership experience)
- 2. Proven ability to influence and drive change across an organization, aligning strategy with mission/vision goals
- 3. Strength in discernment (understanding and evaluating ideas/situations) and galvanizing (rallying and organizing people, systems, and plans for action)
- 4. Expertise in coaching and training across the full spectrum of seniority and lay leadership; proven experience in performance management and cultural health
- 5. Strong engagement and service in the local church with experience working with volunteers (staff or lay leaders); ability to provide spiritual leadership and a biblical framework
- 6. Sees themselves as an owner of the mission, vision, and values of Hill Country Bible Church
- 7. Aligns with the core beliefs of HCBC and becomes an active church member within 3 months of hire
- 8. Available to serve Sundays, Easter/Christmas Eve, and occasional evenings; ability to physically walk large campus and to carry up to 20lbs

CULTURE AND CLIMATE:

- Position reports to Executive of Enablement and manages HR, Staffing, and Relational Equipping Directors, responsible for Training and our Leadership Pipeline

 2. Staff culture is goal-oriented, collaborative, with accountability, priority of personal evangelism and discipleship
- 3. Core Values: Responding to God's Word, Engaging Generations, Celebrating Life Change, Thinking Beyond Ourselves, Loving our Neighbors