

Christmas Volunteer Role Descriptions:

Set-Up – Help us make *final* preparations for guests and volunteers attending and serving at our Christmas Services. Sunday 12/21 immediately after 2nd service 12-2:30pm. Light lunch provided.

Lead Usher – Gives leadership and direction to our usher team responsible for helping guests locate their reserved seats and resolve any issues as necessary. Leads in after service clean up.

Usher – Works with our Usher Leads to help guests find their reserved seats and manage/resolve any issues that may arise in a friendly, organized and intentional manner. Assists Lead Usher with after service clean up.

Greeter – Works with our Greeter Leads and Section Leads to welcome guests joyfully and intentionally at an assigned entrance. Help guests way find as necessary. Reverse greets guests after service.

Reservation Specialist – Serve at our reservation stations. Help resolve any ticket questions or issues for guests with reservations. Help walk-up guests find seats.

Reservation Runners – Work with the Reservation Specialists and the guest as a concierge to help them find their assigned seats—sometimes in collaboration with the Ushers. A fun way to get your steps in!

Cart Driver – Works with our Parking Team Lead to help create a safe and curated walk-up experience for our guests. Shuttles guests from the parking lot to our Worship Center and back before and after service (if needed). Must be over 25.

Photo Op – Assist guests in taking pictures (with their cell phones) at an assigned Photo-Op before and after our services. Joyful, comfortable with iphone and android devices. Great role for a teen or young adult!

Crossing Guard – Works with our Parking Team Lead to help create a safe and curated walk-up experience for our guests by welcoming them joyfully while helping them safely cross high-traffic areas. High Vis Vest, lights and slow/stop signs provided. 18 or older.

Connector – Works with our Worship Connector Lead engage with guests, answer questions, and create a welcoming environment before our services. Should be self-motivated to talk with guests. Perfect role for someone who LOVES meeting new people!

Candles – Work with our Youth Team (Candle Leads are our Youth Ministry staff) to light candles during our iconic candlelight moment at the end of our services. You MAY be asked to help restock candles at the end of service in preparation for the next service.

Hospitality – Work with our Guest Hospitality Coordinator and Roasters (our vendor) to cheerfully welcome our guests and create some holiday cheer serving complimentary cookies and hot beverages.

Tear Down – You will work with our Service Lead and staff to help us get our building reset for Services on Sunday. We will begin tear down during our last service at 6:15pm on 12/24. ***You will want to attend a different service.***